



What to Know Before You Arrive



VOLUNTEER GUIDE

"Serving our neighbors with dignity, compassion, and hope."

THANK YOU FOR SERVING!

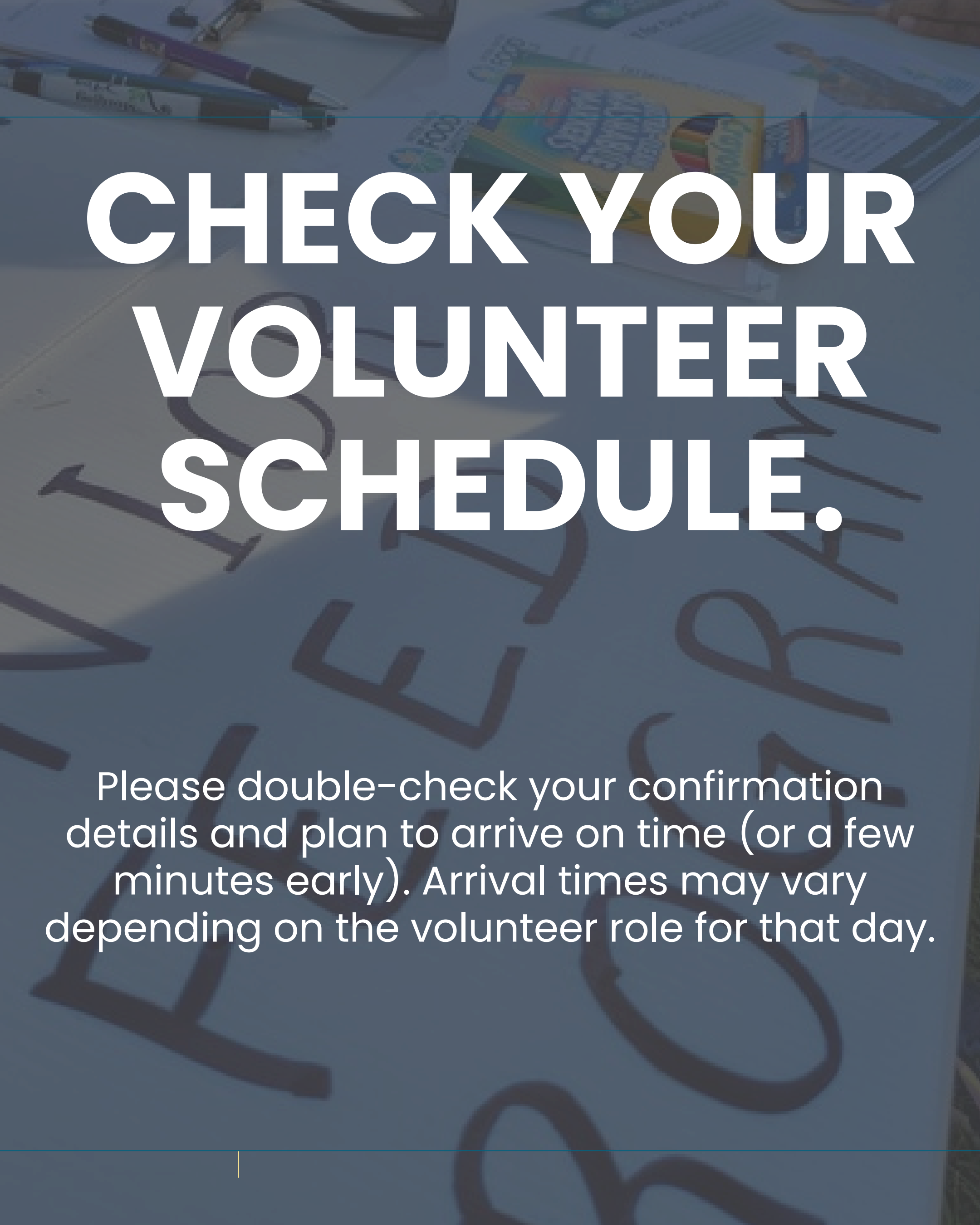
We're grateful you're part of The Giving Tree at Covenant community. Whether you've served with us many times or you're joining us for the first time, your time and energy make a real difference.

Every box packed, every shelf stocked, and every warm interaction helps ensure our neighbors facing food insecurity receive nutritious food, and the encouragement that comes with knowing their community cares.

You are an essential part of this work, and we're thankful you're here.



**BEFORE YOU
ARRIVE**



CHECK YOUR VOLUNTEER SCHEDULE.

Please double-check your confirmation details and plan to arrive on time (or a few minutes early). Arrival times may vary depending on the volunteer role for that day.



WHAT TO EXPECT.

No matter your experience level, we'll make sure you feel prepared. Our team will provide instructions, training, and support when you arrive. Bring:

- A servant's heart
- A positive attitude
- A willingness to help

We'll take care of the rest!

PARKING.



Free, ample on-site parking is available for all volunteers. When you arrive at the gate, please indicate that you are a volunteer and they will direct you to the designated parking area.

OUTDOOR ACTIVITIES.

Many volunteer opportunities take place outdoors. If you'll be outdoors, particularly in the warmer months of the year, please remember to:

- Wear sunscreen.
- Consider a hat.
- Bring sunglasses if desired.
- Always dress appropriately for the weather.
- Stay hydrated. Free bottled water and a hydration station are provided onsite.

WHAT TO WEAR.

Please wear:

- ✓ Closed-toe shoes.
- ✓ Comfortable clothing.
- ✓ Weather-appropriate attire.
- ✓ Clothing suitable for lifting, walking, and outdoor activities when needed.

Please avoid sandals or other unsafe footwear.

VOLUNTEER ASSIGNMENTS.



Depending on the day, volunteers help with tasks such as:

- Unloading food trucks
- Sorting donations
- Stocking pantry shelves
- Packing food boxes or grocery bags
- Assisting neighbors during distribution
- Organizing storage areas
- Supporting community events
- Helping in the Community Garden
- Hospitality or administrative support

If you're returning, some tasks may feel familiar, but each day brings new opportunities to serve.

SAFETY FIRST.

SAFETY
FIRST

Your safety matters to us. Please remember to:

- ✓ Lift carefully.
- ✓ Ask for help with heavy items.
- ✓ Follow directions from team leaders.
- ✓ Stay aware of moving vehicles and equipment.
- ✓ Treat neighbors and fellow volunteers with kindness, dignity, and professionalism.

NEED TO CANCEL?



If your plans change, please let us know as soon as possible. Early notice helps us make sure every volunteer shift is fully staffed and our neighbors continue receiving consistent support.



Thank You! Your time. Your compassion. Your commitment.
Together, we're growing hope throughout
our community.





GIVING TREE

AT COVENANT

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